**RETURNS FORM**

Thank you for purchasing with **Victoria’s Secret Australia**! Please complete this form with the item(s) you wish to return and specify if you would prefer a REFUND or EXCHANGE. Due to the challenges of managing inventory and sanitation of intimate apparel, items returned that do not comply with our returns policy will **not** be eligible for a refund or exchange/replacement. In such cases, **Victoria’s Secret Australia** will not be liable for the costs of returning product(s) back to the customer. We recommend reviewing our returns policy [HERE](https://www.victoriassecretbeauty.com.au/faq.html?faq_id=brasFAQ).

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Please email us this return form to [cs@victoriassecretbeauty.com.au](mailto:cs@victoriassecretbeauty.com.au). Upon receiving your email, our Customer Support will contact and assist you further on the returns process.

|  |  |
| --- | --- |
| Name: | |
| Contact Number: | Email Address: |

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Order Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| --- | --- | --- | --- | --- | --- | --- |
| **ITEMS RETURNED** | | | | | | |
| **SKU** | **COLOR** | **SIZE** | **QTY** | **REASON CODE** | **TICK ONE OF THE BELOW BOXES** | |
|  |  |  |  |  | EXCHANGE |  |
| REFUND |  |
|  |  |  |  |  | EXCHANGE |  |
| REFUND |  |
|  |  |  |  |  | EXCHANGE |  |
| REFUND |  |
|  |  |  |  |  | EXCHANGE |  |
| REFUND |  |
|  |  |  |  |  | EXCHANGE |  |
| REFUND |  |

**Reason Codes:** R1 – Size, too large R2 – Size, too small R3 – Defective/Damaged

R4 – Wrong Item R5 – Quality Issue R6 – Other, please specify:

Should you have additional questions or comment, please refer to our [*Bra Returns Policy Guidelines*](https://www.victoriassecretbeauty.com.au/faq.html?faq_id=generalQueries)